



CITY OF ALEXANDRIA

Health & Safety Coordinating Committee

May 1, 2026



Agenda

1. Reduction in Harm of Eviction Process:
Reduction of Wait Times for
Emergency Rental Assistance
2. FY26 Reflection & FY27 Workplan
Discussion
3. SHARE Team Update
4. State of Health
5. Data Report
6. Other updates



Reduction in Harm of Eviction Process:
Reduction of Wait Times for Emergency Rental
Assistance



Eviction Prevention Overview

Reduction in wait times for those seeking rental emergency assistance

➤ Factors that impact wait times

- **Demand for Rental Assistance**
 - 1,264 summonses filed per quarter (CY 2025, Q4)
 - 729 households come in seeking services per quarter
- **Proactive Outreach**
 - Courthouse outreach, weekly coordination call with community partners
- **Staff Capacity**
 - Three full-time housing crisis assessment staff
 - About 245 Appointments offered per quarter, 82 per staff member

➤ Referral Sources

- DCHS Customer Relations (Call Center / Walk-ins)
- Community Partners / Weekly Friday Coordination Call
- Courthouse Outreach
- Landlord Referrals
- DCHS Internal Referrals
- Other City Department Referrals
- 311
- Mayor's Office / City Manager / City Council



Eviction Prevention Process

Intake Assessment

- Households are pre-screened and prioritized based on urgency. Those at imminent risk, including residents who have either received a Writ of Possession or Eviction Notice from the Sheriff's Office, are seen the same day

Appointment Management

- Schedules appointments are preceded by proactive outreach conducted via phone and or email to reduce no-shows, prepare clients for the appointment, confirm continued need, and prioritize those at imminent risk for an earlier appointment slot
- Average appointment duration is one hour; instances requiring Language Line interpretation take more time

Case Processing

- Full case processing averages five hours and includes gathering necessary documentation, biopsychosocial assessment, and coordination with landlords, households, the Sheriff's Office, and community partners as needed.
- Clients are connected to additional services such as behavioral health, workforce development, financial literacy program, Public Benefits, and other community partners



Eviction Prevention Data

	<u>FY25</u>	<u>FY26 (through April 15)</u>
Households Assessed	978	632
HH Assisted	245	218
Total Spending	\$774,213.74 (\$64,517.81 monthly)	\$648,095.47 (\$61,723.38 monthly)
Average Per Household	\$3,160.06	\$2,972.91
Highest Approval	\$10,275	\$15,225.22
Lowest Approval	\$190.21	\$362.55

Wait times

- FY26 ranged from a high of seven weeks to a current low of four weeks.
- In that time, households self-resolve or move to a new place

Common Reasons for Denial

- ✓ Over-income / Resources available
- ✓ Not able to remain in the unit (unable to afford or non-renewal of lease)
- ✓ Ineligibility, e.g., no loss of income



FY26 Reflection and FY27 Workplan



Safe Housing Alert, Response, and Engage (SHARE) Update



Background: *Building on Brent Place and Mason at Van Dorn Initiatives*

Purpose: Proactively coordinate public safety and support service needs at properties demonstrating an increased trend in calls for service and quality of life concerns.

SHARE will use data and routine check-ins between departments that provide neighborhood services to identify trends and significant changes that may be occurring at properties.



Why we are doing this.

Desired Outcome: Through increased engagement and coordinated involvement, ensure that city resources and tools match the specific needs for a property to enable improved living situation.

This is done through:

- Coordinating the resources we already have, allowing greater efficiency in response, and high quality of service.
- The ability to focus on 1-2 specific properties where needed.

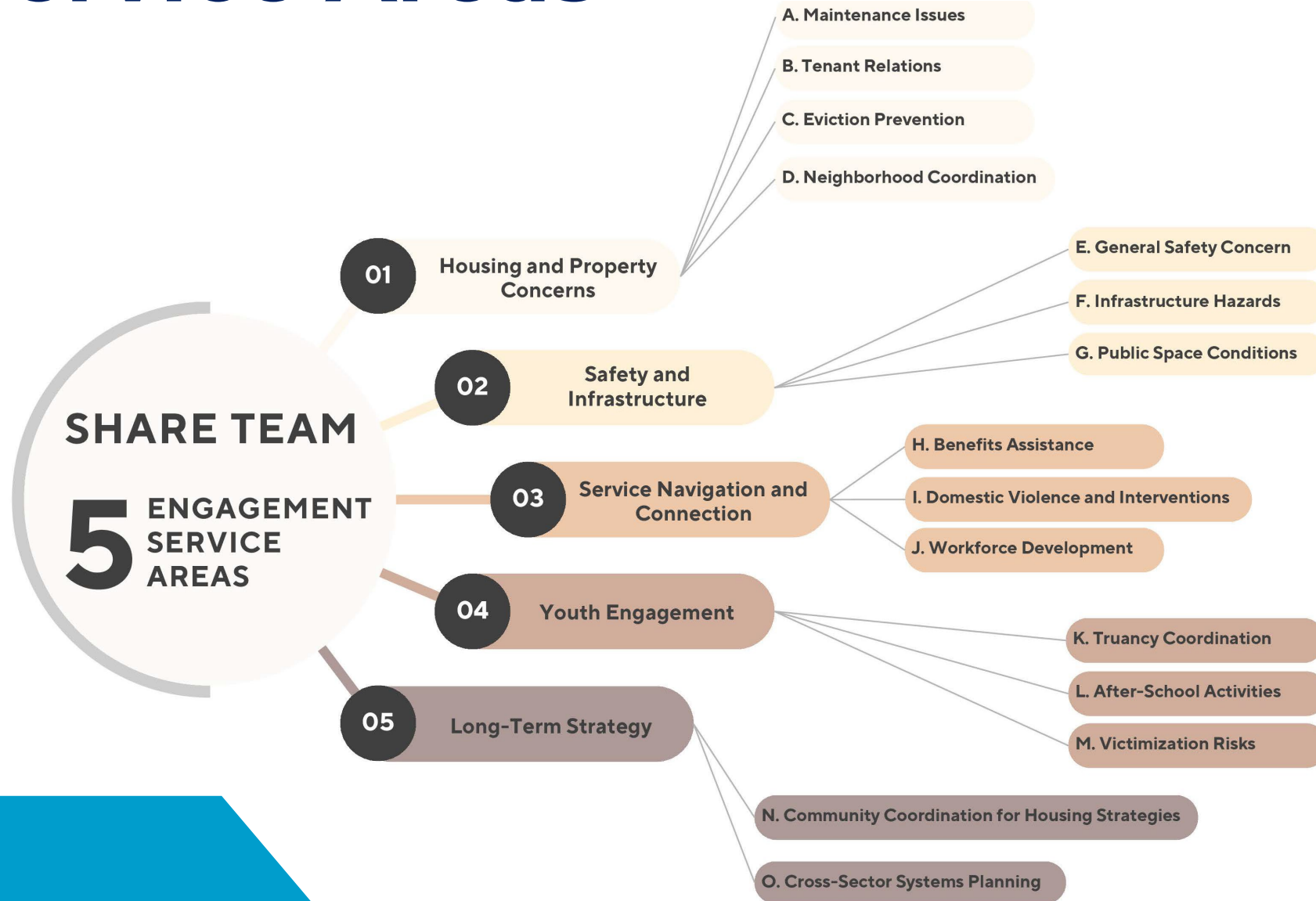


SHARE Workshop Takeaways: Information Collection

- In advance of workshop, collected information from each department to identify who responds to situations and the existing resources. Included both internal teams and non-profits.
- During the workshop we identified a lead agency and who is called when.
- Will be formalized in one repository with shared access.

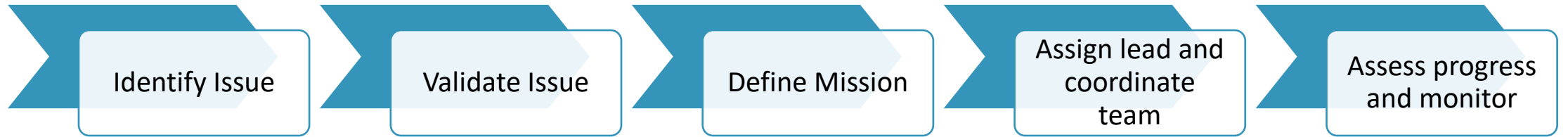


SHARE Workshop Takeaways: Service Areas

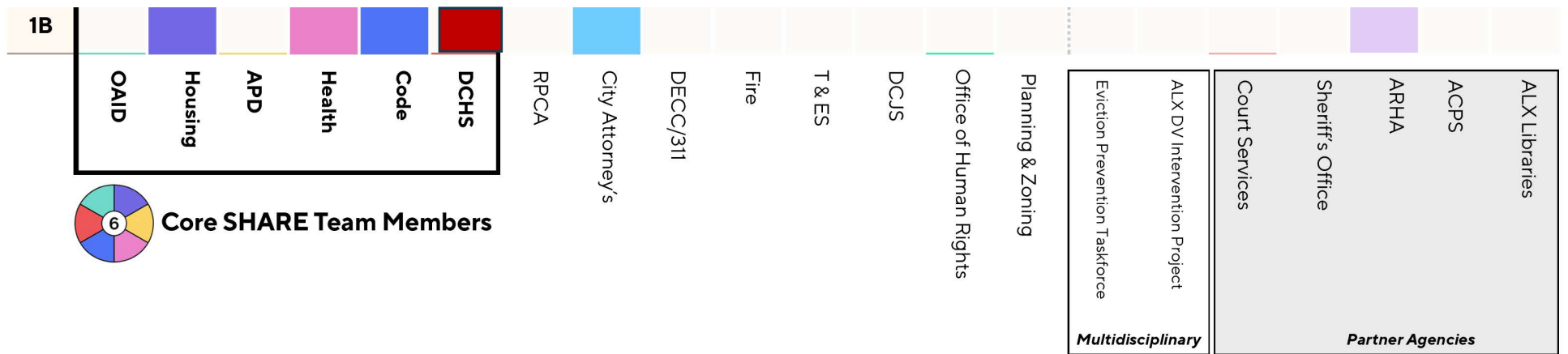




SHARE: Service Area Coordination



Housing: Tenant Relations



Core SHARE Team Members



SHARE Next Steps

1. Continue to monitor qualitative and quantitative data
2. Conduct with scenario planning to further parameters for future interventions.
3. Schedule on-going SHARE Core team meetings for off-months of HSCC.



State of Health Update: CHA/CHIP



Coalition Progress

Arlandria

Vision statement voting on 4/17 and 4/24, and beginning focus area submissions

Landmark/ Van Dorn

Focus areas selected on 4/18:

- Create more opportunities for youth outside of school
- Improve community safety and prevent violence
- Increase green spaces, recreation, and safe outdoor places to be active

Mental Wellness

All workgroups have had their first meetings, working to define the problem and landscape



Data Report



Other Updates